

CITIZENS ARE NOT RECEIVING BASIC SERVICES



CITIZENS ARE UNAWARE OF THE SERVICES THEY ARE ENTITLED TO



PROVIDERS DON'T REPORT TO WORK



TEXTBOOKS ARE UNAVAILABLE



FUNDS DON'T REACH COMMUNITIES

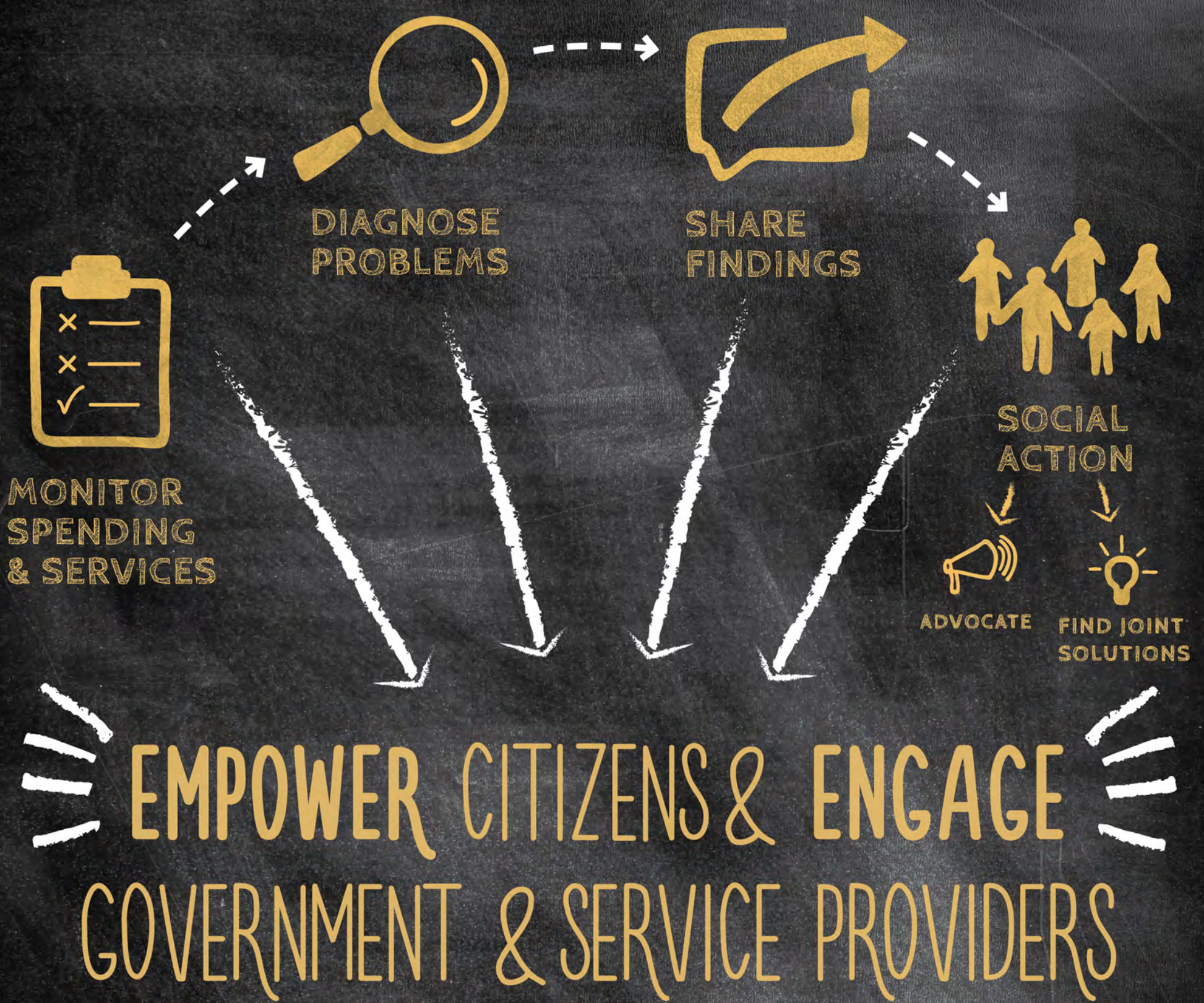


MEDICINES ARE NOT AVAILABLE

WHAT CAN HELP?

SOCIAL ACCOUNTABILITY

Civil society-led efforts to ensure government is responsive to citizen needs.



OUTCOMES

More informed and engaged citizens.

Better government spending and services.

Improved health, education, and quality of life.

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RESULTS FOR DEVELOPMENT