

Prioritize audiences

Coaches should aim to understand the level of knowledge, level of support or opposition, and interests of each audience to tailor messages and strategies to reach them appropriately

Primary audience	Stakeholders with high power, whose knowledge and perceptions must change to achieve the policy objective	What language(s), including technical jargon, do they speak? Is there anything else you need to know about reaching or engaging with them?
Secondary audience	Individuals or groups whose knowledge and perceptions may be influential to achieve your primary objective—especially if they have relationships with your primary audience	Who else do you need to reach (directly or indirectly) to reach your primary stakeholder?

Stakeholder mapping

